## **Title:** Research Data Sharing Outside of Optum

**Problem Statement:** Presently cloud-based file shares are blocked by firewall policy in accordance with Optum policy. How should employees who want to participate in collaborative work and research studies do so safely?

**Factors to Consider:**

* Collaborative file shares may exist outside of Optum (e.g. NIH, BOX, Google Drive, etc…)
* How do we assure audit trail (e.g. DLP,
* Not all employees may be aware of proper sensitive data classification, regulations, etc. (201CMR17, PHI, PII, NYDFS, etc…)
* Do we have something in place to warn them and ask them to provide reasons for an audit trail review, alerting mechanisms, etc…
* ECG Rep states ECG cannot sync with Box.com, etc…

**Use Case #1**

**Service Desk Ticket:** 519576 – Meyer’s Primary Care Institute, Research Assistant Aaron Madow requests –

*I am currently working on a collaborative study with multiple sites across the country, and we are looking for a file sharing program that would allow us to share non-PHI study materials.*

*One file sharing program approved at all of the other sites is Box.com. I just wanted to confirm with you all if this program is also approved at Reliant for sharing non-PHI study materials?*

*Please let me know if I can include any further information related to this request.*

**Challenge**: Box.com is blocked per policy. How to assure data is not sensitive? What is Optum Best practice here?

**Use Case #2**

**Scenario:** An employee has been asked to go to Google Forms to fill out survey data.

**Challenge:** Google Docs/Forms/Drive, etc… is blocked according to Optum Policy.

**Use Case #3**

**Scenario:** UMass provides access to File shares for research collaborations.

**Challenge**: Outside 3rd party file share, what is the best practice according to Optum Policy to allow this activity. UMass could be any 3rd party.